

Sarum Lights: Frequently Asked Questions (FAQs)

What is Sarum Lights?

A family friendly light and sound experience. All new content which shines the spotlight on the beauty and splendour of our galaxy and planet and helps us contemplate our personal place in the universe.

This event involves walking around and inside the Cathedral and some standing in order to fully appreciate the projections and soundscape in the different story 'zones'.

Please be aware that the light projections do move and change and light levels will vary throughout the show. The site is fully accessible for wheelchairs and buggies.

How much is it?

£ 9 adults £6 child (under 16) £26 family tickets (2 adults / 2 children) Under 3's free.

The ticket prices will increase, if still available, 1 week before the event. There will not be tickets available on the night. Tickets are sold as non-refundable or transferable. Please pass them on to family or friends.

Will there be tickets on sale on the night?

No tickets will be available on the night, all tickets must be prebooked.

When should I arrive?

At your ticket time, **please see the outside experience first** and your tickets will be scanned in the Cloisters/Visitor entrance before you enter the Cathedral.

15-minute time slots have been allocated to reduce queuing time and to allow a restricted number of people access at any one time.

The spectacular itself will take about 1 hour to view in full, depending on how long you spend in each 'zone'. There is no hurry, and everything is on a loop, so installations can be watched more than once.

Where is the entrance?

Entry for pre booked ticket holders will be via the High Street Gate or the Harnham Gate.

Please have your tickets ready to show staff at the entry gate.

St Ann's Gate (Exeter Street) entrance will be closed

What happens if I miss my time slot?

Do not panic, we will endeavour to get you in at the next available time slot. We will not be able to allow visitors to access earlier time slots.

Where is the exit?

The exit will be either the High Street Gate or Harnham Gate.

How accessible is the spectacular?

The Close, the Cathedral and therefore the spectacular is fully accessible. It is not in one location and visitors will be expected to move between the various installations around the Close and the Cathedral.

Limited seating, park benches outside and seats inside the Cathedral will be available as rest points.

A limited number of wheelchairs are available via the Cathedral. Should they be required please notify a member of the Cathedral team once on site.

The Close has one accessible toilet near the High Street Gate and also toilets within the Cloisters of the Cathedral.

Is there any parking on site?

There is strictly no parking or drop off on site, which includes no accessible parking. For the safety of all attending.

Where can we park?

Details regarding all of the city's car parks can be found at the following link [here](#). If you park after 6pm the car parks are free and with no time limit. Please do check full details of each parking site for restrictions on the night,

Will there be refreshments and Shop?

The Cathedral's restaurant, Refectory, and Cathedral Gift Shop will be open every evening.

Where are the toilets?

By the Bell Tower Tea Rooms or the Cloisters.

Will there be anything to see during the day?

This is a light and sound spectacular which can only be seen at night via ticketed entry.

What happens if there is adverse weather?

The Cathedral will endeavour to ensure the light and sound spectaculars continue despite the weather, this includes rain, fog and snow.

A significant part of the spectacular is within the Cathedral and therefore is under-cover. Please dress appropriately.

Please check the Cathedral's website and social media accounts for any updates closer to the time.

Photography

Photography is allowed but, please do not bring tripods.

Dogs

Well behaved dogs allowed but, please only bring your dog if they are comfortable with loud noises, crowds and flashing lights.

Covid

The Cathedral will follow Government Guidelines but, we respectfully request that attendees wear face masks. Please do not attend the event if you have any Covid symptoms.

Other

Salisbury Cathedral reserves the right to make changes to the advertised programme and pricing as may be required from time to time.

Salisbury Cathedral reserves the right to refuse admission or request members of the audience to leave the premises